

# EUROCIS 2019 – FAIR PROFILE

# EuroCIS

The Leading Trade Fair  
for Retail Technology  
Düsseldorf · Germany  
[www.eurocis.com](http://www.eurocis.com)

|                            |            |
|----------------------------|------------|
| <b>Exhibitors total</b>    | <b>482</b> |
| Exhibitors Germany         | 237        |
| Exhibitors other countries | 245        |
| <b>Number of countries</b> | <b>39</b>  |

|                              |               |
|------------------------------|---------------|
| <b>Net space total (sqm)</b> | <b>13,927</b> |
| Net space Germany            | 7,966         |
| Net space other countries    | 5,961         |

Visitor data from registry:

|                             |               |
|-----------------------------|---------------|
| <b>Visitors total</b>       | <b>13,374</b> |
| Germany                     | 49%           |
| Other Europe                | 44%           |
| From Non-European countries | 7%            |
| <b>Number of countries</b>  | <b>94</b>     |

Visitor data from registry:

|                                      |     |
|--------------------------------------|-----|
| <b>TOP 10 visitor countries</b>      |     |
| <i>(Basis: all foreign visitors)</i> |     |
| The Netherlands                      | 14% |
| Great Britain and Northern Ireland   | 6%  |
| Russian Federation                   | 6%  |
| Italy                                | 5%  |
| Spain                                | 5%  |
| Belgium                              | 5%  |
| Austria                              | 4%  |
| Ukraine                              | 4%  |
| France                               | 4%  |
| Switzerland                          | 4%  |

Preliminary data; subject to change  
(G1-MF/March 2019)

## QUALITY AND STRUCTURE OF TRADE VISITORS

Based on the results of 599 interviews with trade visitors during EuroCIS 2018 conducted by means of the Computer-Interview-System

|                                  |     |
|----------------------------------|-----|
| <b>Decision making powers*</b>   |     |
| Decisive                         | 25% |
| Contributory (jointly decisive)  | 30% |
| Advisory function (consultative) | 28% |
| Not involved                     | 14% |

|                              |     |
|------------------------------|-----|
| <b>Occupational position</b> |     |
| Top-Management               | 46% |
| Middle-Management            | 26% |
| Low-Management               | 28% |

|  |     |
|--|-----|
| <b>Area of responsibility*</b>             |     |
| Business/company/plant, management         | 14% |
| IT (information, communication technology) | 29% |
| Sales, distribution                        | 16% |
| Business development                       | 11% |
| Marketing, advertising, PR                 | 6%  |
| E-Commerce                                 | 4%  |
| Research and development, design           | 4%  |
| Purchasing/procurement                     | 2%  |
| Other                                      | 11% |

|                           |     |
|---------------------------|-----|
| <b>Industrial sector*</b> |     |
| Retail                    | 29% |
| Services                  | 26% |
| Industry                  | 19% |
| Wholesale                 | 10% |
| Hotels/Resorts            | 3%  |
| Food Service/Catering     | 3%  |
| Leisurepark/Entertainment | 1%  |
| Sonstiges                 | 7%  |

|   |     |
|---|-----|
| <b>Reasons for visit</b>                          |     |
| <i>(Several answers possible)</i>                 |     |
| New developments/trends                           | 36% |
| Identifying new suppliers/business partners       | 35% |
| Contact with existing suppliers/business partners | 20% |
| Initiating purchase decisions                     | 6%  |
| Purchase/Order                                    | 4%  |

|                                 |     |
|---------------------------------|-----|
| <b>New suppliers were found</b> |     |
| Yes                             | 37% |

|   |     |
|---|-----|
| <b>Interest in product ranges</b>                           |     |
| <i>(Several answers possible)</i>                           |     |
| Till-/checkout-systems                                      | 39% |
| Payment systems and cash management                         | 37% |
| Mobile solutions  | 35% |
| Omnichannelsolutions and E-Commerce                         | 31% |
| IoT, KI   | 28% |
| Digital Signage   | 28% |
| RFID  | 27% |
| Digital Instore-Marketing                                   | 20% |
| Business intelligence and CRM                               | 20% |
| ERP, merchandise-/supply chain management and logistics     | 18% |
| Communication systems                                       | 14% |
| Augmented/Virtual Reality                                   | 14% |
| Robotics  | 12% |
| Scales  | 11% |
| Surveillance systems, access control                        | 10% |
| Merchandise-/article-/product-surveillance, Loss Prevention | 10% |
| Workforce management  | 8%  |
| Reverse vending systems (empty returns)                     | 4%  |
| Sonstiges   | 9%  |

|                           |     |
|---------------------------|-----|
| <b>Overall assessment</b> |     |
| Satisfied                 | 94% |

|                       |     |
|-----------------------|-----|
| <b>Recommendation</b> |     |
| Yes                   | 95% |

\* Difference to 100% = Pupils, Students, not employed (3%)



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